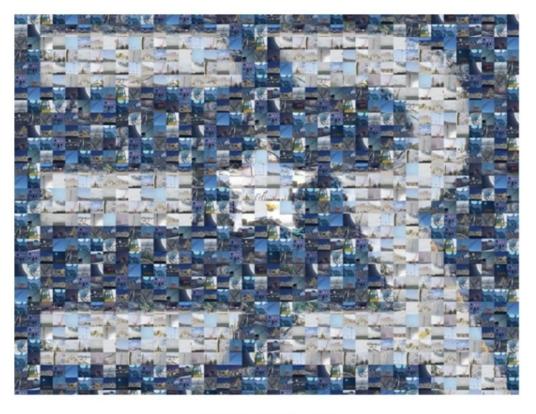


OPENING SESSION



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OPENING SESSION

« Welcome to Manchester

Welcome to our 4th Convention

INVESTING IN PEOPLE, MORE THAN EVER

- « A British approach
- The key to success



CONVENTION AGENDA

- « Roundtables
- « Committees workshop
- « General Assembly
- « Lectures



RENTAL INDUSTRY CONSIDERATIONS

More than a challenge...

- An unexpected drop
- A lasting slowdown
- A global recession
- An unlikely recovery in 2010



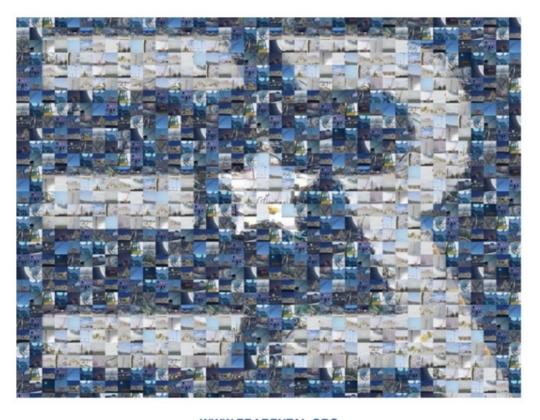
RENTAL BUSINESS CONSIDERATIONS

... a business tsunami

- A severe crisis
- An unprecedented price decrease
- Cost-cutting measures
- A jeopardized business model?
- The recovery challenge



WELCOME



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