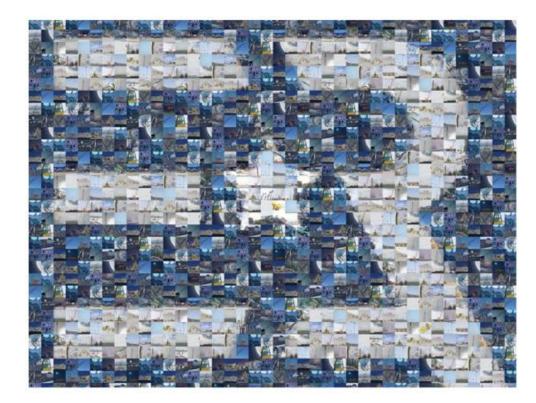
### **ERA Convention 2010**

"New Opportunities for Rental"

#### **Douglas McLuckie**

**Sustainability Committee** 



WWW.ERARENTAL.ORG



#### A reminder – What is sustainability?

Definition;

*"development that meets the needs of the present generation without compromising the ability of future generations to meet their own needs"* 

The Brundtland Report for the World Commission for Economic Development 1988



#### Why should we bother

#### nCustomer driven

## nImpact of customer requirements are becoming more onerous

nInternal & external risks.....some controlable, others un-controllable

nPublic expectations

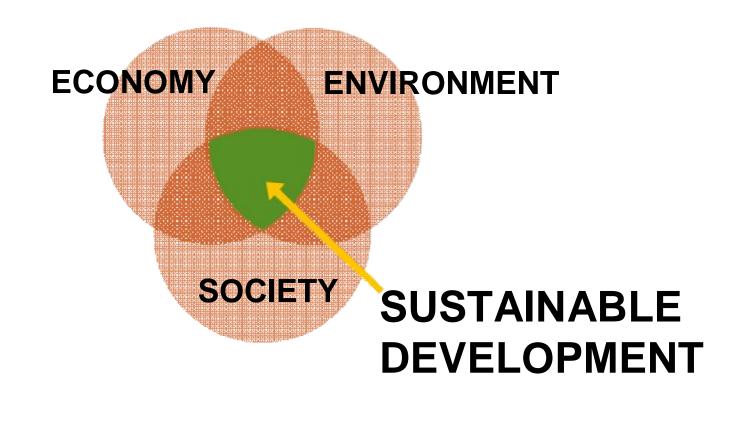


#### Examples

n customer Service Level Agreements
 nOlympic Development Agency requirements
 nNext generation of Legislative requirements (UK – carbon reporting and reduction, energy reduction programmes etc.)



#### A reminder – what is the interaction





#### How can you help

#### nFormal system certification

<sup>n</sup> The formal systems ISO 9001, ISO 14001 and OHSAS 18001 are an excellent platform to use.....why re-invent the wheel



#### Communication is key

# nLots of work has been done across the industry nConsolidation of information nShare experiences



#### Sustainability committee – Key deliverable

#### BROCHURE