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# ERA Round Table Manufacturers Facing Recovery

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#### What did the Crisis mean to Manufacturers?

## Contraction of Business

Sales volumes hit the wall - markets froze in ES, IE, CEEC

Rental demand dropped to zero

Price drops to clear inventory

Production stopped for most of 2009

# Production Capacities

Shift of production focus from Europe to BRICS

Strong reduction of temporary employment

Strong usage of shorttime work

Costly excess capacity

### Distribution Channels

Dealer network suffered

Fixed costs & head count too high

Rental investments were hard to predict

Reduction of stock was key





#### What does the Recovery mean to Manufacturers?

#### **Opportunities**

Huge infrastructure investment needs in China/India/South Africa

Replacement demand in Europe (Scandinavia, Germany, France)

Verticals: Mining industry & environmental

Russia – High potential vs. Risk of doing business

#### Risks

Local crises affect international production chain (Japan)

Return of crisis (Euro Crisis & PIIGS, Bubble in China?)

Bad credit rating of customers

Stability of Arab Countries

### Lessons learned

Solid financials - tight hand at break-even point

Better logistics & lower stock levels

More accurate market monitoring

Closer collaboration with prime dealers





#### Today's Key Challenges for Manufacturers

#### **Supply Chain**

Low capacity - bad credit & no investment capital

Japan - shortage of hydraulics & electronics parts

Increasing commodity prices

Integration of production

#### Regulation

Stage 4 emission regulation increases production complexity

Product mix - low-tech for Asia & hi-tech for Europe

Complex redesign of machines

Higher product prices affect customer's ability to pay

#### Global Market Share

Manage demand shift from Europe to BRICS & Co

Local production presence in BRICS required

Need for comprehensive product mix

Trade-off - strategic growth & profitability





### Operative and Strategic Realignment Key Topics of Manufacturers

### Investments & Regional Focus

Local Production sites

Flexibility - "Breathing production plant"

Keep Low debt/equity ratios

Global optimisation of integrated production

### Products & Product Mix

Platform strategy & Simplification

Re-focus on product design - separate models for China & India

Market portfolio strategy

2-speed organisation - core vs. customised models

#### Distribution Channels incl. Rental

Centralisation of distributor network

Cross-selling agreements

Better market monitoring & internal/external communication

Increasing rental penetration





#### 4 Discussion Points arising

- Has delivery to BRICS & Co. taken Priority over European Equipment Supply?
- Will the **Product Mix** in BRICS & Co. continue to differ from Europe?
- Do Manufacturers & Rental Firms need a New Culture of doing business together?
- The Crisis could not be predicted and we will be surprised by the next one …?





### Point 1 - Has delivery to BRICS taken Priority over European Equipment Supply?

#### YES,

- Recovery is fast and production capacity is limited.
- Regulation in BRICS is less rigid.
- Europe is losing its worldwide importance.

- Europe remains important
   and capacities will increase.
- European success is still the benchmark for highperformance equipment.
- Local demand will be served by local production.





### Point 2 – Will the Product Mix in BRICS & Co. continue to differ from Europe?

#### YES,

- Technical Regulation in BRICS will remain less rigid.
- Europe is a mature market with a focus on renovation
  the focus in BRICS & Co. is on new construction.
- And local markets will increasingly be served by local production.

- •BRICS will have to impose higher emission & safety standards because of the environment.
- Platform Strategies will lead to product alignment.
- Economies of scope will foster worldwide products.





### Point 3 – Do Manufacturers & Rental Firms need a New Culture of doing business together?

#### YES,

- Better Communication allows to realise optimisation potentials & to reduce risks.
- Both parties depend on each other.
- •Overall demand volatility can be reduced by better co-ordination.

- Manufacturers' revived confidence does not encourage this.
- Communication is already very intense.
- Optimisation potentials are already exhausted.





### Point 4 – The Crisis could not be predicted – and we will be surprised by the next one?

#### YES,

- The crisis is always the unexpected occurrence of a "Black Swan"
- Construction is cyclical business... there is nothing we can do about it.
- Competition will eliminate risk-avoiding companies in the boom period.

- We now can detect bubbles that originate in the financial sphere.
- Construction is a cyclical business ... we will be prepared.
- Demand cycles can be mitigated, if large actors communicate better.





# THANK YOU VERY MUCH FOR YOUR ATTENTION!