



QUALITY OF THE PRE-DELIVERY INSPECTION PROCESS

ERA RECOMMENDATIONS

Introduction

The rental companies members of ERA claim for an improvement of the PDI (Pre-Delivery Inspection) process towards the OEMs.

The rental companies observe that machines can be delivered with inadequate PDIs (especially in the case of large deliveries), even though the price paid by the rental companies includes the PDIs.

In order to help the OEMs take action, the rental companies have classified the different issues according to their likelihood (how after does it happen?) and their impact (how many rental days are lost to fix the issue?).

The list below shows the issues to address in priority:

<u>Documents</u>
<i>Missing CE certificate</i>
<i>Missing test certification</i>
<i>Missing environmental certification</i>
<u>Delivery</u>
<i>Damage in painting / Quality of painting (scratches, dents, etc.)</i>
<i>Unclear delivery schedule</i>
<i>Non-compliance to transport rules / requirements (i.e. unloading machines, PPE, etc.)</i>
<u>Specs</u>
<i>Wrong or missing accessories / attachments (keys, mirrors, quick couplers, wipers, lifting hook)</i>
<i>Missing specs vs. agreement</i>
<i>Wrong weight of equipment</i>
<u>Technical</u>
<i>Alignment of booms shimmed not correctly</i>
<i>Scale system not adjusted</i>
<i>Leaking hoses</i>
<i>General calibration of the functions</i>