

Workshop Technical:

Is rental more than sharing in terms of asset management?

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Please react on Twitter, @era_rental, #eraconvention2019



1. Mission Statement and Committee Goals

2. Current topics of the Committee

3. Review face-to-face meetings in 2018 / 2019

4. Presentation on "The New ERA TCO Calculator" - Gian Luca Benci

5. Workshop



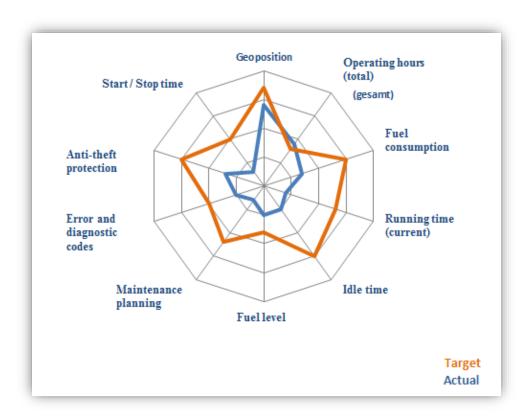
Making it safer, easier, cost effective and sustainable for the rental industry by working together with equipment stakeholders on:

- The key drivers of the total cost of ownership (damages, accidents, maintenance, parts management, PDIs, etc.)
- 2. Standardization and alignment wherever possible (data, decals, tie down points, instruction manuals, etc.)
- 3. Framework of training (skill level, e-learning, etc.)
- 4. New legislations impact on rental industry
- 5. Telematics (connectivity, IoT, etc.)



Telematics standards

- 1. What is my machine doing?
 - Hardware reveals status and activity: hours; fuel burn; alerts and diagnostic codes
- 2. Where is my machine located?
 - GPS satellites provide precise location and movement
- Telematics provide a real-time access to machines





Works of the Committee on Telematics:

- Survey to the rental companies and to the OEMs to better assess their needs and expectations in terms of Telematics
- 2. 9 Face-to-face meetings organised in March 2019 focusing only on Telematics
- 3. Preparation of a list detailing what the rental companies want to achieve using telematics
- Workshop organised in September 2018 with rental companies and OEMs



Pre-delivery inspection (PDI)

- Plays a key role in product assurance and control
- complete and thorough examination of every aspect of the machines, from the exterior panels to the interior, mechanical parts and electrics.
- defects are identified and noted and repairs can be done on the spot

Works of the Committee:

 Preparation of an ERA recommendation to the OEMs on the improvement of the quality of PDIs



Building information Modelling (BIM)

- generation and management of the physical and functional information of a project
- digital files are generated that describe every aspect of the project and support decision-making and performance throughout a project cycle



Works of the Committee on BIM:

- The role of the rental companies is to connect the OEMs and the customers:
 - Request to the OEMS that all the models are available on the websites of the OEMs.
- The topic will be addressed in the October meeting.



Rental Trainings



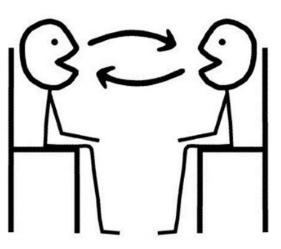


Works of the Committee on Maintenance Training:

- Definition of 4 levels of maintenance:
 - 1st Level: Simple actions required for the operation and carried out on easily accessible parts, in a safe way, using support equipment built in the item.
 - **2**nd **Level:** actions requiring simple procedures and / or easy-to-use support equipment (built in the item or external)
 - **3**rd **Level:** operations requiring complex procedures and / or complex to use or to implement portable support equipment
 - 4th Level: actions implying the know-how of a technique/technology and / or the application of specialized support equipment
- Preparation of a support document to the OEMs describing the standard check-in procedure in a rental branch

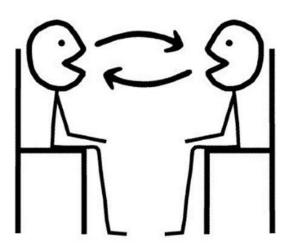


- Still a very positive feedback from the OEMs
 - Telematics focused face-to-face meetings well received



- Increase of the quality of the meetings on both sides
- Timeline with 1 ½ hours per meeting is well accepted but could be increased when a specific topic is addressed (like Telematics)
- Again positive results on the technical Committee works

Next Face to Face meetings planned on 9th of October 2019 in Ingolstadt



Next topics for the Committee:

- Telematics
- Technical training and education
- Quality of PDI / PDI issues
- BIM (Building Information Modelling)
- PIM (Product Information Management)